

# The RMM Solution That Makes Automation Work for You



ConnectWise

Automate®

## 10 Reasons You Need a Powerful RMM Tool

Automate more and get time back for what matters with ConnectWise Automate.

### 1. Reduce Support Tickets

Take a more proactive approach to endpoint management, resulting in fewer system issues and crashes, which means a 20% reduction in support tickets.

### 2. Reduce Hardware Management Costs

Automate routine maintenance tasks on managed hardware to shrink the time your engineers are spending on hardware management by up to 60%.

### 3. Improve Technician Productivity

Improve your reactive processes with the ability to quickly queue automation and allow your technicians to solve in-the-moment issues faster.

### 4. Improve Your Security Stance

Secure your customers with automation. Keep patching comprehensive, accurate, and timely with a phased approach to testing, approvals, and deployment.

### 5. Manage More Customers

ConnectWise Automate delivers a comprehensive RMM solution that allows you to manage more endpoints more efficiently, without adding headcount.

### 6. Increase Employee Satisfaction

Intuitive tools with simple implementation and use make team buy-in easier, make your team happier and make their day-to-day jobs easier.

### 7. Streamline Invoice Processing

Stop the breakdown between service and finance with a single source of information that makes it simple for finance to send correct invoices on time.

### 8. Boost Your Bottom Line

Use your RMM as a prospecting tool with simple reporting to show value and drive upsells. Bring in more business to drive more revenue.

### 9. Create Sales Opportunities

Take action proactively when devices fall below established standards, keeping your sales team stocked with potential upsell opportunities.

### 10. Increase Value for Customers

Show the value you bring your customers with the ability to track automated tasks and time allotted, letting you deliver clear value reporting to customers.